



Mission Statement

I aim to provide an exceptional healthcare service that is patient-centred, evidence-based and dedicated to providing the highest standard of care. I am committed to delivering gold-standard care, utilising the latest techniques and treatment options, within a clean, safe and welcoming space. I will always work within the scope of my practice to give my patients an outstanding service of care.

Vision

My vision for *Spa at the Steading* is to provide a service that enhances and promotes overall well-being and self-confidence. I strive to help patients feel the best version of themselves, by delivering outstanding results and empowering them to live a healthy, happy life. I will provide personalised care in a kind, empathetic manner, using the best, evidence-based, technologies and techniques.

Values

- **Trust.** I build rapport with my patients by allowing clear and open communication.
- **Excellence.** I strive for the highest standards of clinical practice.
- **Patient-centered care.** I prioritise the well-being of my patients with respect, compassion and empathy.
- **Integrity.** I uphold the highest ethical standards and conduct our business with honesty, trust and professionalism.
- **Compassion and inclusivity.** I treat all patients with kindness, understanding and respect, creating a welcoming and inclusive atmosphere.
- **Safety.** I prioritise patient safety and adhere to strict guidelines to mitigate risks.